

2020



COVID-19 Hispanic Resource

Idaho Commission on Hispanic Affairs

2399 S. ORCHARD STREET, SUITE 102 | BOISE, ID 83720-0006 | 208-334-3776 | WWW.ICA.IDAHO.GOV

Hispanic Resource

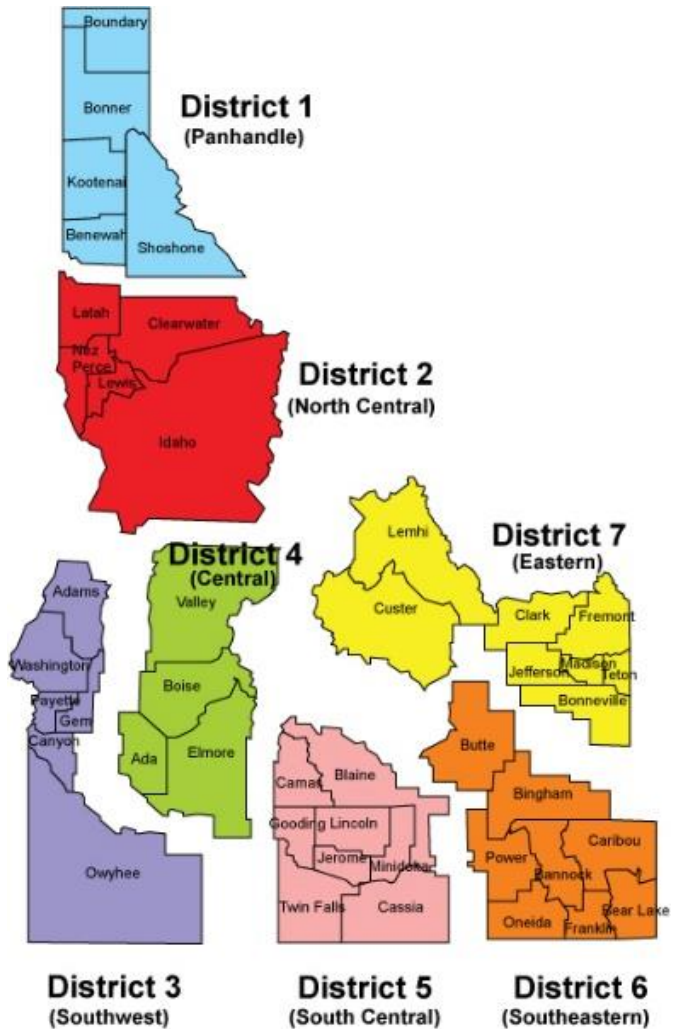
This tool supports COVID-19 resources in identifying and utilizing a wide variety of community partners to help Idaho Hispanic communities with COVID-19-related needs. Developing and maintaining a community resource, as well as establishing working relationships and agreements, are essential components to a collaborative approach.

The development of this booklet comes from a Hispanic COVID-19 Symposium hosted on July 1st and August 10th, 2020 by the Idaho Commission on Hispanic Affairs with 50 invited statewide representatives to share their resources around COVID-19 and their outreach efforts to the Hispanic population. A special thank you to those who participated.

Table of Contents

District Map.....	5
Community Resources.....	7
Statewide Resources	9
District resources	19

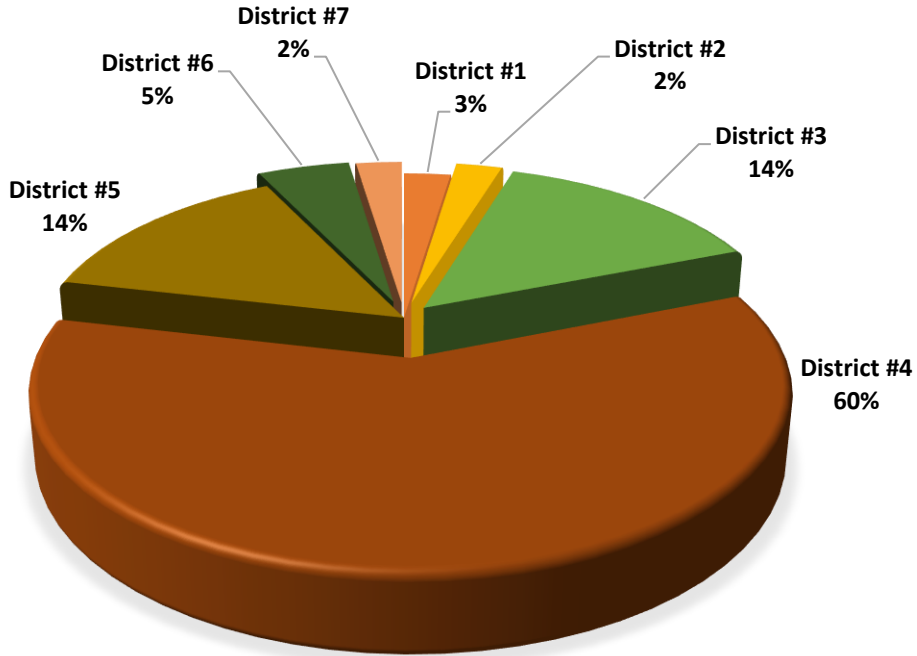
District Map



COMMUNITY RESOURCES

The chart below highlights responses received from Hispanic COVID-19 Symposium.

IDAHO DISTRICTS STATEWIDE



STATEWIDE RESOURCES

Idaho Commission on Hispanic Affairs

Margie Gonzalez, Executive Director

2399 S. Orchard Street, Suite 102, Boise, ID 83720-0006

208-334-3776 * info@icha.idaho.gov * www.icha.idaho.gov

- Translating into Spanish all COVID-19 materials for Governor's stages in Rebound Idaho
- Connecting Hispanic health experts with Spanish radio stations statewide for direct contact with Hispanic communities
- Representing the Hispanic communities at re-opening of schools task force
- Representing the Hispanic Community at re-opening of colleges and universities task force
- Representing the Hispanic communities at Health & Welfare Immunization task force for COVID-19 vaccine



Consulado de México en Boise

- ✚ Ricardo Gerardo Higuera, Cónsul Titular
- ✚ Claudia Lissette Espinosa Ramos, Documentación, Protección, Asuntos Jurídicos y Comunidades
- ✚ Jennifer Banes, Ventanilla de Salud en Boise
- ✚ Ruby Mireles, Ventanilla de Salud en Hailey

701 Morrison Knudsen Plaza Dr, Boise, ID 83712

208-343-6228 * 208-954-8844 * (208) 954-8856

cespinosar@sre.gob.mx * vdsboise@sre.gob.mx

- Working with allies to ensure the Mexican nationals are receiving resources and information on COVID-19
- Keeping a count of Mexican nationals who are testing positive and are seeking medical assistance
- Facebook page with information on COVID-19
- Emergency hotline for services – 208-919-1857



SRE

SECRETARÍA DE
RELACIONES
EXTERIORES

Community Council of Idaho, Inc.

Irma Morin, Executive Director

317 Happy Day Blvd. Caldwell, ID 83607

208-454-1652 * fax 208-459-0448 * info@ccimail.org

- Providing services statewide including:
 - Head Start Program
 - Health Clinics
 - Resource centers
 - Energy assistance
 - Job seeking
 - Education
 - Immigration services by appointment
- Providing food boxes to farm workers by appointment
- Providing rental and utilities assistance directly related to COVID-19
- Donating over 4,500 face masks to farmworkers
- Established the relief fund at ICCU to provide cash to farmworkers and immigrants that have been impacted by COVID-19 and did not receive stimulus funds
- Extended deadline for Hispanic scholarships-deadline is July 15th
- Partnered with AgFest in Idaho Falls, sponsoring 20-30 scholarships for \$1,000 or a laptop in appreciation of farmworkers



Idaho Food Bank

Karen Vauk, President and CEO

Berenice Medina

Boise Administrative Offices and Warehouse – Southwestern Idaho

- 208-336-9643 * kvauk@idahofoodbank.org
- 3562 South TK Avenue
Boise, ID 83705-8278

Lewiston Branch – North Central Idaho

- 208-746-2288
- 3331 10th St.
Lewiston, ID 83501

Pocatello Branch – Eastern Idaho

- 208-233-8811
- 555 S. First Avenue
Pocatello, Idaho 83201-6558
- Provide:
 - Food Distribution Program



The Idaho Foodbank

Idaho Rural Partnership

Jon Barrett, Executive Director

2270 Old Penitentiary Rd, Boise, ID 83712

208-332-1730 (office) * 208-383-9687 (cell)

Jon.Barrett@irp.idaho.gov * www.irp.idaho.gov

- Working with Wyoming and Montana on a project for rural communities
- Hosting listening sessions with rural communities



Idaho Organization of Resource Councils

 Samantha Guerrero

 Irene Ruiz

Idaho Organization of Resource Councils

910 Main Street, Suite 316, Boise, ID 83702

208-991-4451 * irene@iorcinfo.org * <https://www.iorcinfo.org/contact-us/>

- Working with farmworkers
- Partnered with Community Council of Idaho and PODER Idaho on face masks drive
- Providing face masks statewide for all farmworkers
- Working with Access Food
- Formed a Coalition Idaho Emigrant Resource Alliance in response to COVID-19
- Creating videos on COVID-19 to update the community
- Raising funds to help those families that will not receive stimulus funds



AARP Idaho

Lupe Wissel, Idaho State Director

250 S. 5th Street, Suite 800, Boise, ID 83702

208-855-4001 * lwissel@aarp.org

Provide:

- **AARP - Mi Comunidad (Voz Amiga)** www.aarp.org/MiComunidad - Community Connections – Friendly voice (Voz Amiga) Aunque estemos aislados, no tenemos por qué estar solos. **Mi Comunidad con AARP** www.aarp.org/MiComunidad es un nuevo sitio web que ofrece pasos para encontrar ayuda o brindarla durante la pandemia del coronavirus
AARP – Community Connections – Friendly Voices <https://aarpcommunityconnections.org/es/friendly-voices/> Although we are isolated, we do not have to be alone. Community Connections – Friendly Voices is a new website that offers a means to find help of support during the coronavirus pandemic
- **AARP Idaho - Resources for family caregivers** (Spanish): During the COVID pandemic, caregivers may find themselves alone, with challenging questions and in need of help. Care to talk cards are available in Spanish to help have those tough conversations with your loved one
<https://www.aarp.org/entertainment/books/bookstore/home-family-caregiving/info-2019/care-to-talk-cards.html>
- **AARP Idaho - New Idaho Caregiver guide (English and Spanish)**: The new resource guide for caregivers in Idaho is now available in English and Spanish. If you are caring for a family member, learn about all resources available in your community for you and your loved one <https://states.aarp.org/idaho/an-idaho-resource-guide-for-family-caregivers>

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- **AARP Idaho NKA (New Knowledge Adventures)** – during the COVID pandemic, AARP Idaho and Idaho State University are offering **free** virtual opportunities to have fun and learn something new. *Sign up using the link:* <https://aarp.cvent.com/NKAFall2020>
- **AARP Movies for Grownups:** Can't get out during the COVID Pandemic? – AARP Idaho invites you to sign up to receive announcements on free movies you can stream free from the comfort of your own home – link: <https://www.aarp.org/entertainment/movies-for-grownups/screening-program/>
- **AARP Teletown Hall meetings:** Join the discussion with Governor Little and other state officials every other Tuesday from 12 – 1:00 pm and get the most up-to-date information on the COVID Pandemic (schedule and participant info below):
 - September 1 from 12 – 1:00 PM; September 15 from 12 – 1:00, September 29 from 12 – 1:00, October 13 from 12 – 1:00, October 27 from 12 – 1:00, and November 10 from 12 – 1:00. **There are three ways to participate:**
 - Dialing [toll-free 866-767-0637](tel:866-767-0637) at the time of the call (participants call then press *3 and be connected to ask their question directly)
 - Registering to be called in advance at <https://vekeo.com/aarpidaho/>
 - **Streaming live at** www.facebook.com/aarpidaho Join on Facebook (AARP Idaho) or by calling (toll free) 866-767-0637 or click on the link below: <https://states.aarp.org/idaho/coronavirus-town-halls-with-governor-little-every-tuesday-at-noon-mdt>



Idaho Department of Health and Welfare

Sarah Leeds, MPH; Program Manager, Idaho Immunization Program

Bureau of Communicable Disease Prevention, Division of Public Health

450 W. State St. 4th Floor, Boise, ID 83720

Ph (208) 334-5942 * C (208) 996-4196 * Fx (208) 334-4914 * Sarah.Leeds@dhw.idaho.gov

Provide:

- Idaho Immunization Program is working on a plan for the distribution of COVID-19 vaccine



IDAHO DEPARTMENT OF
HEALTH & WELFARE

Alzheimer's Association Greater Idaho Chapter

Rick Vogel, Program Manager

208.206.0041 ext. 8198 * 208.559.4305 * ravogel@alz.org

24/7 Alzheimer's Help Line 800-272-3900 | www.alz.org

Offering:

- Series of 15 educational webinars in conjunction with our chapters in Oregon and Washington. These webinars include topics such as *Know the Ten Signs, Understanding Alzheimer's & Dementia, Healthy Living for the Brain & Body, Effective Communication Strategies, Understanding & Responding to Dementia Related Behaviors, and Legal & Financial Matters for Alzheimer's Disease*
- 5-part series on Dementia Caregiving and COVID-19
- 1-800 Help Line staffed by Master's Level Consultants, some of whom are Spanish-speaking so Spanish-speaking callers have someone to speak to in their native language. Our Help Line is open 24/7 so you could call at 10:00 AM, 10:00 PM or 3:00 AM and someone is there to talk with and answer questions the caller may have about Alzheimer's or other dementias, behaviors, resources in their community, or just a need to talk to someone about what they are dealing with related to Alzheimer's or other dementias. Much of our literature and informational brochures are in Spanish and can be found on our website or call our local office

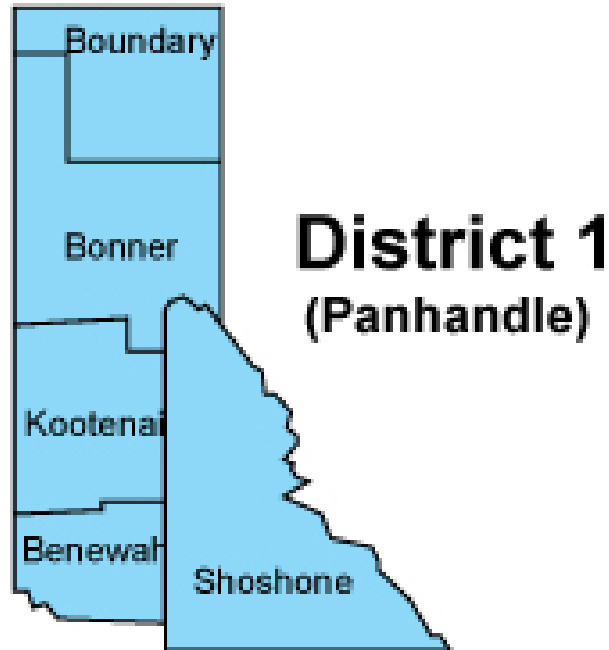
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- Website that offers caregiver resources, a community resource finder at www.Alz.org/CRF where a person can plug in their zip code and get a listing of services in their community as well as request any information that they may need
- Masters level social worker on staff, Amy Leavitt, who oversees our Support Groups as well as a Care Navigation team that provides resource information, care navigation, and consultation needs for those diagnosed with Alzheimer's Disease or other dementias, their caregivers, and family. This service is available through our local office here in Idaho

Closed during this pandemic, staff is working from home, but we can mail or UPS any information/literature one needs.



DISTRICT 1 RESOURCES



District #1

Benewah / Bonner / Boundary / Kootenai / Shoshone

Panhandle Health District Department

Katherine Hoyer, Public Information Officer

8500 N. Atlas Road, Hayden, ID 83835

O: 208-415-5108 * C: 208-215-4629 * khoyer@phd1.idaho.gov * Panhandlehealthdistrict.org

- Offering COVID-19 page on their website, with resources and guidance in English and Spanish. (<https://panhandlehealthdistrict.org/COVID-19/>)
- Operating a call center Monday-Friday, 8am-5pm, to address questions regarding COVID-19 in the community. Call center staffed through mostly volunteers from the Medical Reserve Corps. Prior to volunteering they all go through training that includes what to do if they receive a call from a non-English speaking individual. They are trained on how to manage those calls and how to put translating into place
- Have identified several employees who are fluent in Spanish who would be available to provide translations
- Providing data and information about coronavirus and ways we can all stay safe
- Working with all the schools and childcare facilities in our district to help them with their plans on reopening and preparing them on what to do if/when they have a COVID positive student or staff. We display category information for each county so schools know when to scale up or down with distance vs. in-person learning

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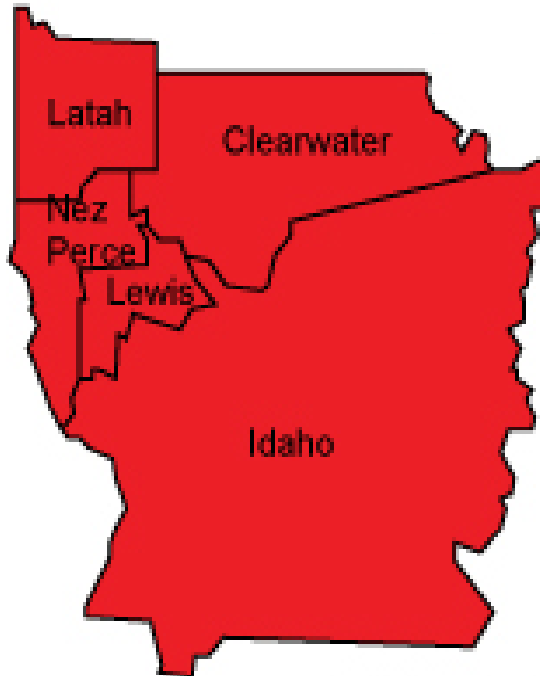
- Continuing to be a resource to the business community as they navigate many similar hurdles
- Continuing to offer our regular services as a public health district including clinical care, environmental health services, WIC, health promotions, etc.



Panhandle Health District

Healthy People in Healthy Communities

DISTRICT 2 RESOURCES



District 2
(North Central)

District #2

Clearwater / Idaho / Latah / Lewis / Nez Perce

Lewis-Clark State College

Erika Lorena Allen, Director, College Advancement & Executive Director, LCSC Foundation

500 8th Ave. Lewiston, ID 83501

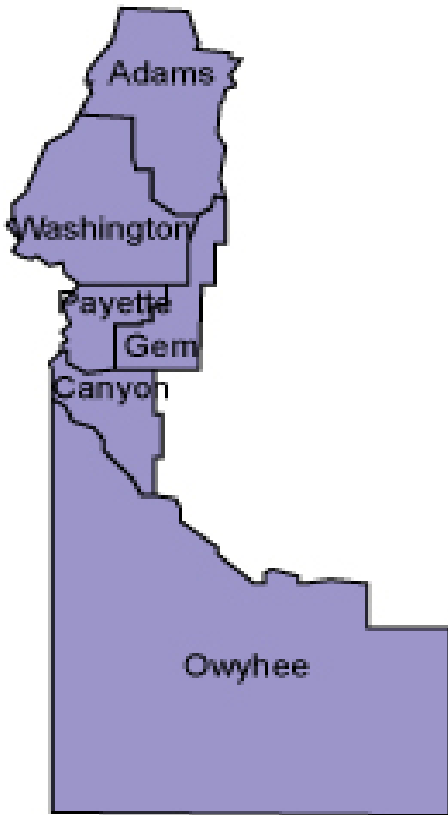
208-792-2457 * elallen@lcsc.edu * www.lcsc.edu

College Assistance Migrant Program (CAMP):

- Meeting with each individual student to assess their needs during COVID-19 to provide adequate support and create a plan to better serve the students
- Created on-line spaces for students to communicate with each other and with staff, even if the students went back home
- Provided courses during COVID-19
- Temporary laptop loan program to students throughout the college library
- Increased the weekly meetings with students and their retention counselors
- Transitioned our support programs to virtual workshops
- Worked with students with Wi-Fi limitations to ensure they still are communicating with professors and counselors



LEWIS-CLARK STATE
— COLLEGE —



DISTRICT 3 RESOURCES

District 3
(Southwest)

District #3

Adams / Canyon / Gem / Owyhee / Payette / Washington

Southwest District Health Department

Nikole Zogg, Director

Juanita Aguilar, RD, LD, CDE, IBCLC | Diabetes Coordinator

13307 Miami Lane, Caldwell, ID 83607

208-455-5300 * publichealthidaho@phd3.idaho.gov * www.publichealthidaho.com

208.455.5332 * cell: 208.230.7340 * juanita.aguilar@phd3.idaho.gov * www.swdh.org

- Focusing on the Epidemiology Functions and contract trade online to be able to identify those with COVID-19
- Have a liaison team working with the Hispanic community
- Translating all the COVID-19 information in English and Spanish
- Providing guidance resources to businesses, schools, and community on COVID-19
- Outreach to partners and migrant students
- Running a school campaign targeting the Hispanic community, “I respect you by wearing my mask”
- Working with Health District #5 and other partners to provide video/PSA’s in Spanish
- Working directly with the Hispanic community on diabetes education directly related to COVID-19



Idaho Legal Aid Services

Erik Johnson, Attorney at Law

Migrant Farmworker Law Unit Director

212 12th Avenue Road, Nampa ID 83686

208-297-6869 * fax 208-454-2593

erikjohnson@idaholegalaid.org * <https://www.idaholegalaid.org/>

- Adding bilingual COVID-19 signs in all Legal Aid offices
- Using teleconference/conference calls as much as possible
- Limit on services and visits by appointment with the lawyers
- Although the outreach is not door-to-door, the information is taken to the farmworker camps
- Migrant Farmworker Law Unit Facebook page has been posting out information to farmworkers on COVID-19 issues. You may visit us at <https://www.facebook.com/ILASMFLU>
- Added a hotline regarding COVID-19. You may visit us at: <https://www.idaholegalaid.org/node/1067>
- Migrant Farmworker Law Unit has been adding information on COVID-19 on its Facebook page



Idaho Hispanic Chamber of Commerce

Enrique Rivera, President & CEO

5465 E Terra Linda Way, Nampa, Idaho 83687

208-206-9513 * ceo@idahohcc.org * www.idahohcc.net



- Helping the owners of Hispanic businesses to understand and follow protocols during the pandemic
- Helping the Hispanic/Latinx business owners to navigate and complete COVID-19 applications
- Hosted a webinar: https://us02web.zoom.us/webinar/register/WN_fUdLg7Y0TcqOykqPnytg4Q The event included Dr. Peter Ferrara, St. Luke's Jerome Family Medicine, and the recording is online

Nampa School District

Mari Ramos, Family Community Resource

& Engagement Coordinator

208.794.9819 * mramos@nsd131.org

- 5 Resource Centers that provide basic needs, services and supports for families in our community
- 4 bilingual coordinators who are dedicated to supporting our Spanish-speaking community members
- Provide support in filling out forms, helping apply for services, make medical and mental health appointments
-

continuation:

- Helping through the school registration process and provide school supplies and other basic needs such as shoes and coats for kids
- Ensure all communication from the district goes out in both languages and do home visits as needed





DISTRICT 4 RESOURCES

District #4

Ada / Boise / Elmore / Valley

Central District Health Department

Russell Duke, Director

Laura Smith, MPH | Program Manager

Community & Environmental Health | Health Policy & Promotion

707 N Armstrong Place, Boise, ID 83704-0825

208.327.8546 * LSmith@cdh.idaho.gov * www.cdhd.idaho.gov

Monday – Friday, 8 am to 5 pm • View Family & Clinic Services Hours

- Have contact tracers and case investigators who can speak Spanish so they are able to relay the safety, isolation, and quarantine messages in Spanish as needed
- Have Call Center operators who also speak Spanish so anyone who calls CDH with questions can speak to someone as needed
- Collaborating with two neighboring public health districts to disseminate Spanish language messages and videos on social media
- Have a native Spanish speaker on staff who has participated in multiple radio segments with Sal y Luz about COVID-19, precautions, and myth-busting
- Makes public communications materials bilingual
- Working with Boise State University to make the data dashboard in Spanish as well as in English



Conservation Voters for Idaho

Antonio Hernandez

413 W Idaho Street, Ste. 100, Boise, ID 83702

(208) 342-1264 * antonio@cvidaho.org

- Created videos in Spanish regarding COVID-19 and its effects in the Magic Valley in Spanish
- Providing Hot-Spots to those who are in need of internet access



Boise Police Department

Officer Ed Moreno

333 N. Mark Stall Place, Boise, ID 83704-0644

208-570-6417 * Emoreno@cityofboise.org

- Host live on the local radio station to help dispel fear within the community
- Translated information on COVID-19 into Spanish



Centro de Comunidad y Justicia

Sam Byrd, Director

Enrique Muñoz – emunoz2323@gmail.com

4696 W. Overland Rd., Ste. 226 Boise, ID 83705

208-378-1368 * <https://comunidadyjusticiaidaho.org/>

- Offering low-cost legal services for immigrants and Latinx community
- Providing information on COVID-19 using social media



Idaho Housing and Finance Association (IHFA)

Erik Kingston, PCED, Housing Resources Coordinator

208.331.4706 * ErikK@IHFA.ORG

- Currently have homelessness prevention funds for those who have lost income due to COVID-19. People can go to <https://www.idahohousing.com/COVID-19/#section1> for the Spanish-language version
- Managing content at www.fairhousingforum.org and www.viviendaidaho.com and coordinating IHFA's fair housing initiatives under a new HUD grant
- Conducted community reviews in rural Idaho, with Listening Sessions in both English and Spanish
- Current focus is on a Rapid Response and Recovery process for rural communities in partnership with University of Idaho Extension and our peers in Montana and Wyoming
- Learn more at www.communityreview.org

Inform Idaho

Ester Ceja

run_1@hotmail.com



**Idaho Housing
and Finance**
Association

- Working with construction areas to assure they are following protocol and have the items they need to keep their workers safe
- Working on a multi-language COVID-19 information website - <https://informidaho.org>
- Reposting Spanish Re-Bound Idaho stages protocols

Gypsy Shelley Hall

gypsyhall@yahoo.com

Community Volunteer

- Volunteering to assist in grant-writing to help the Latinx community regarding COVID-19
- Volunteering with Kessler-Keener Foundation which can help the Latinx community and organizations through letters of support

St. Luke's Health System

Vicky Jekich, CPH,

Manager, Community Health Services

400 S. Broadway Avenue, Boise, ID 83712

208-706-0256 * jekichv@slhs.org

The efforts thus far that our St. Luke's Community Health team has supported:

- Flyers are shared with Hispanic community partners, including school districts, food banks, etc.
- Specifically, for distribution to the Latinx community, St. Luke's flyers are:
 - Tú Puedes Ser Líder
 - Mantén La Calma y Continúa Aprendiendo
 - We're In This Together! – ¡Esto Es Tarea de Todos!
- Partnered with Dunnia Aplicano from Idaho Department of Labor hosting a Facebook page "Trabajadores Agrícolas de Idaho" where sharing covered information that everyone should know about the coronavirus, hosted by the Idaho Statesman, with Dr. Liza Rodriguez Jimenez and St. Luke's Boise

continuation...

- St. Luke's Magic Valley worked with the local Community Council of Idaho to assemble kits of protective supplies (masks, hand sanitizer, etc.) for the area farmworker community
- Have physicians able to do questions/answer to the public



DISTRICT #5 RESOURCES



District 5
(South Central)

District #5

Blaine / Camas / Cassia / Gooding / Jerome / Lincoln / Minidoka / Twin Falls

South Central Public Health District Department

Melody Bowyer, Director

1020 Washington St North, Twin Falls, ID 83301

208.737.5900 * mbowyer@phd5.idaho.gov * www.phd5.idaho.gov

- Ranks #6 of top 15 highest Hispanic population in Idaho
- Adding COVID-19 information on their website in Spanish language
- Hispanic outreach efforts:
 - College of Southern Idaho
 - Community Council of Idaho
 - Media
 - Facebook
 - Videos
- A web page that with the push of a button will translate COVID-19 information into Spanish
- Created a Spanish-only page with COVID-19 information and toolboxes that can be distributed



South Central Public Health District

Prevent. Promote. Protect.

Project Success

Herbert Romero

projecttoolsuccess@yahoo.com

- Created a Hispanic/Latinx Task Force and invites Hispanic Community Leaders from the valley to share updates on COVID-19 to update the community with factual information
- Partnering with National Alliance On Mental Illness (NAMI)

College of Southern Idaho

Cesar Perez

Jerome/Gooding Facility

Cperez@csi.edu

- Covers Magic Valley (Blaine / Camas / Cassia / Gooding / Jerome / Lincoln / Minidoka / Twin Falls)
- Working with media partners:
 - Radio
 - Newspaper
 - Magazines
- Providing face masks for visitors
- Explaining to and educating to the Hispanic community on postings in the building and what they mean



Idaho Women Business Center

Diane Bevan, IWBC Executive Director

Susie Rios, IWBC Statewide Outreach Director

208-996-1572 * diane@idahowomen.org * srios@IdahoWomen.org

- Working in partnership with the Idaho Hispanic Chamber of Commerce Office
- Launching an initiative in Spanish; one is an app called “LINGO”; it allows sending information via text



Family Health Services

Yolanda Cabello

ycabello@fhsid.org

- Two care units located in Burley and Twin Falls offices
- COVID-19 test kits are free; not charging patients
- Can receive results in as little as 3 minutes for a positive patient
- Other offices are collecting the specimens and sending out to Interpath state lab
- Interpath state lab is requiring an opt of an ID or social security number to be able to bill the federal program for reimbursement
- Family Health Services are not billing patients
- Sending patient specimens to the state lab, which is free to the patient
- We do have test kits on order for all our other offices; however, due to shortages and limitations we are not sure when those will arrive
- Not charging patients for these services as the clinics have received funds to offset this cost to patients



DISTRICT #6 RESOURCES



District 6
(Southeastern)

District #6 (South Eastern)

Bannock / Bear Lake / Bingham / Butte / Caribou / Franklin / Oneida / Power

Southeastern Idaho Public Health Department

Maggie Mann, Director

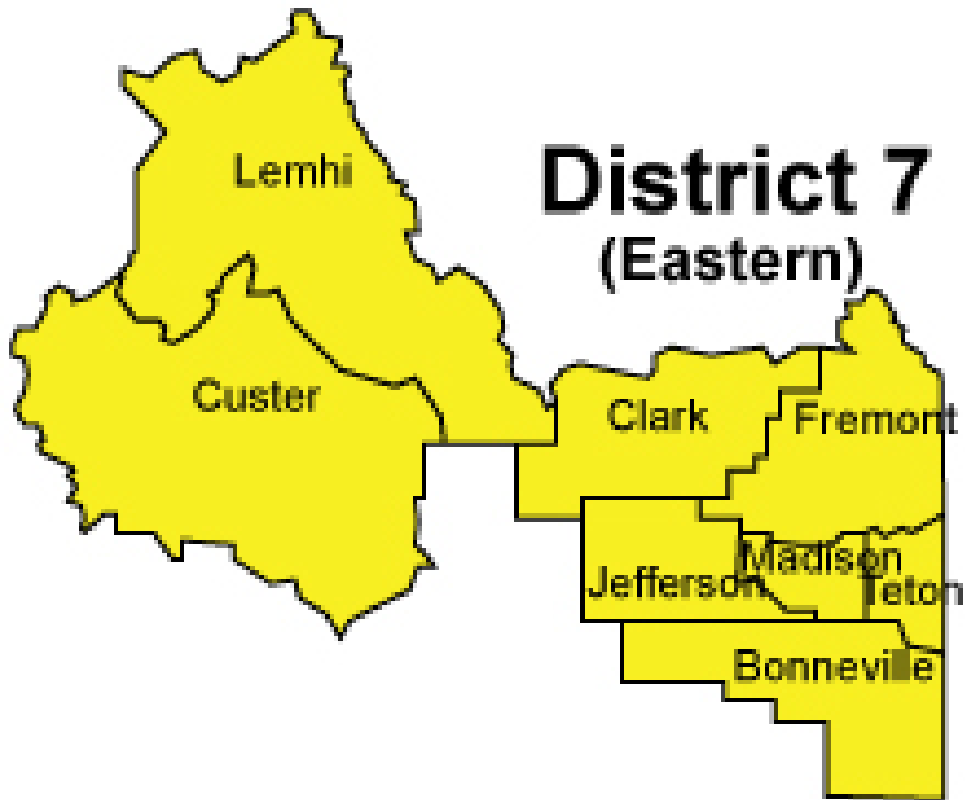
1901 Alvin Ricken Drive, Pocatello, Id 83201

208.233.9080 * mmann@siph.idaho.gov * www.siphidaho.org

- Drive up free testing at Holt Arena (North Side) on ISU Campus in Pocatello; M-F, 9am to 4p.m.;
- For people with no insurance or ability to pay, the cost may be billed to Southeastern Idaho Public Health
- Testing at Bingham Memorial Urgent Care Clinics Portneuf Medical Center and Healthwest Clinics



DISTRICT #7 RESOURCES



District #7 (Eastern)

Bonneville / Clark / Custer / Fremont / Jefferson / Lemhi / Madison / Teton

Eastern Idaho Public Health Department

Geri L. Rackow

1250 Hollipark Drive, Idaho Falls, ID 83401

208.522.0310 * 208-533-3162 * Fax: 208-525-7063

gackow@eiph.idaho.gov * www.eiph.idaho.gov



- COVID-19 testing in Eastern Idaho is limited
- The hospitals in our health district can all do testing, but much is reserved for hospitalized patients. The Medical Centers are:
 - Eastern Idaho Regional Medical Center – Idaho Falls
 - Idaho Falls Community Hospital – Idaho Falls
 - Madison Memorial Hospital – Rexburg
 - Teton Valley Health – Driggs: does community testing; has limited access to rapid testing
 - Steele Memorial Medical Center – Salmon
 - Challis Area Health Center – Challis: limited rapid testing available
 - Grand Peaks – St. Anthony - has rapid testing capability, but for patients of their facility
 - ExpressLabs – Idaho Falls: community testing with an order from a healthcare provider
- People may also contact Crush the Curve Idaho: <https://crushthecurveidaho.com/>



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PO Box 83720 * Boise, ID 83720-0006
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Brad Little
Governor

Juan Álvarez
Chair

Margie Gonzalez
Executive Director

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Raquel Romero-Arenz
Ivan Castillo-Terán
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Senator Steven P. Thayn
Rep. Clark Kauffman
Rep. Brooke Green

“Working toward
educational, economic,
and social equality
for Hispanics in Idaho”

